11.09.2021



## MARKETING AUTOMATION





#### Why Automate?





# Size of marketing automation software market

Mordor Intelligence





Acknowledge automation as the #1 contributor to their success

Learning Hub





# Businesses that utilize marketing automation are

Funnel Overload



#### **GETTING STARTED**

**EMAIL** 

SOCIAL





#### EMAIL AUTOMATIONS



WELCOME EMAIL SERIES



CART ABANDONMENT SERIES

CUSTOMER WIN BACK



POST PURCHASE REVIEW



BIRTHDAY REWARD EMAIL









Email #1

Email #2

Email #3



Immediately: After 1 Day:

After 2 Days:

Double Opt-In

**Establish Expectations** 

Offer Incentive

Introduce Your Brand

Follow on Social

**Gain Loyalty** 

# CART ABANDONMENT SERIES







After 30 minutes:

What They Left Behind Email #2



After 3 hours:

Address Objections Email #3



After 6 hours:

Offer A Discount



Capture Lost Revenue





#### Email #1

After 60 days of not opening emails:

Offer a Deep Discount or Promotion Email #2

After 1 Day:

List Removal Notification Email #3



After 2 Days:

Unsubcribe Notification



Re-engage Subscribers



#### POST PURCHASE REVIEW



4-5 days after product arrival

- Link to create a review on Google
- Provide a link for direct help
- Make it personal



Increase Sales

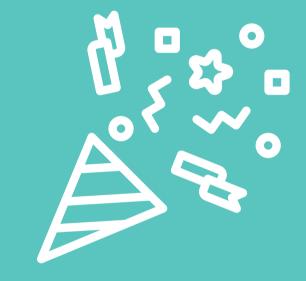






First Day of Birthday Month

- Capture this information at time of subscription
- Offer a special "gift" for their birthday
- Pro Tip: Offer a promotion at the oneyear anniversary of subscribing to your emails



**Improve Customer Loyalty** 

















#### POST SCHEDULING

- Save Time
- Reach Audience at Peak Times
- Maintain Brand Consistency
- Post Across Multiple Platforms at Once





#### SOCIAL MONITORING

- Access Customer Insights
- Identify Evangelists and Influencers
- Manage Your Reputation
- Find and Win Back Followers





#### ANALYTICS

- Content Performance
- Audience Insights
- Competitive Analysis
- Calculate Reach, Engagement and Sentiment

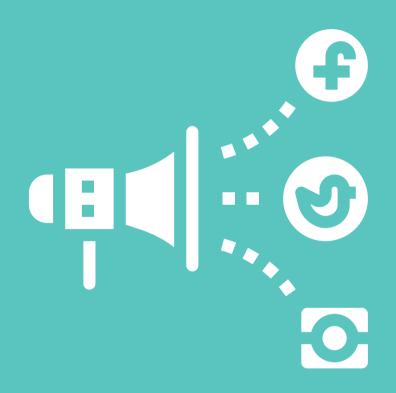






- Automatically Promote Top Performing Content
- Split Test Campaigns
- Optimize Campaigns
- Post Across Multiple Platforms at Once







#### CAMPAIGN MANAGEMENT

- Coordinate and Delegate Campaign Tasks
- Track Campaigns on a Shared Calendar
- Create Workflow Approvals for Campaigns
- Manage Multiple Campaigns in a Unified Dashbord







01

02

03

04

05

#### Define Your Goal

You can base this off of a previous year or a previous campaign.

Must be number-driven.

Must be time bound.

#### Define Your Target Audience

Who is the target audience for this campaign?

Where do they interact with your brand?

What is their purchasing behavior?

#### Determine Marketing Channels

Decide which marketing channels you will use.

Will you use paid campaigns?

#### Develop Action Items & Owners

Use a content calendar and /or project management software to automate and assign tasks.

Build in plenty of time for revisions and approvals.

#### Don't Forget to Test

If you really want to optimize your marketing campaigns, test, and test often.

You can test content, the type of promotion, the channels, creative and more!

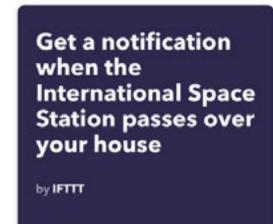
# Bonus Automation Tool: IFTT

## Everything Works Better Together "It's like digital duct tape."

IFTTT is the free bridge that makes each app, service, or device talk to each other and group tasks for better productivity.

With IFTTT, you create Applets. An Applet is a combination of services that use a trigger and an action. A service is a tool, application, or facility that works with IFTTT.

When something happens on one service, it triggers an action on another - "If This Then That."



± 178.4k

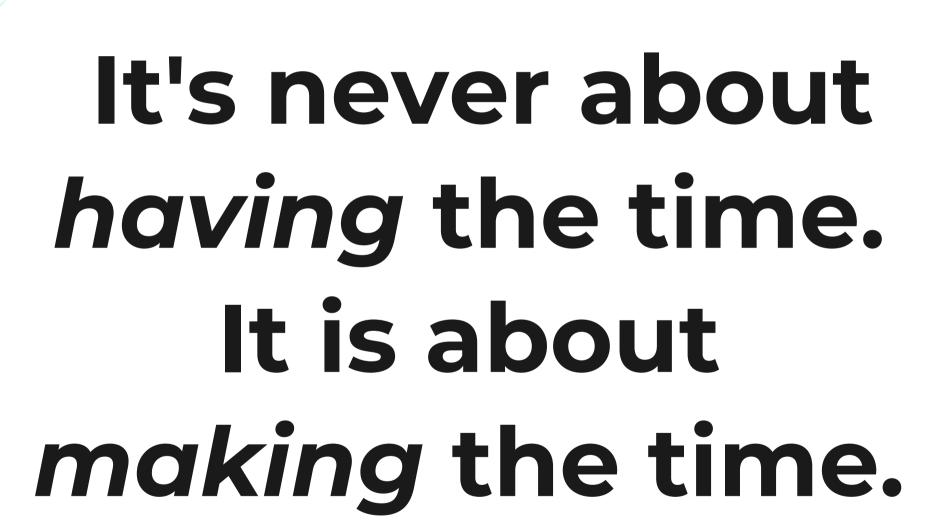








#### Final Thought:



Marie Forleo Everthing is Figureoutable



#### Let's Connect!

Melanie Spilbeler FreshPath Marketing LLC

